

RBR COMPARISON SHEET



OTHER



NAMED FIDUCIARY WITH FULL RESPONSIBILITY FOR ALL HOSPITAL & FACILITY CLAIMS (NO CO-FIDUCIARY FOR SELECT CLAIMS)



USES REIMBURSEMENT METHODOLOGY WITH MULTIPLE REFERENCE POINTS TO ENSURE FAIR & DEFENSIBLE PAYMENT TO PROVIDERS (NOT A SCORCHED EARTH APPROACH)



MEMBER EDUCATION, PROACTIVE MEMBER ADVOCACY AND BALANCE BILLING SUPPORT



CONCIERGE SERVICE PROVIDING PERSONAL SUPPORT AND "CASH" BASED PRE-CLAIM NEGOTIATIONS



BOARD CERTIFIED MEDICAL DIRECTOR AUDITS TO ENSURE APPROPRIATE PAYMENT/VALIDATE BILLED CHARGES (LINE-BY-LINE MEDICAL BILL REVIEW)



95% OF CLAIMS RESOLVED AT PERMITTED PAYMENT LEVEL



INDEMNIFICATION RESPONSIBILITY BACKED THROUGH A-RATED CARRIER



CONTRACTUALLY RESPONSIBLE FOR ALL HOSPITAL & FACILITY APPEALS AND BILLING DISPUTES



COMPREHENSIVE LEGAL RESOURCES, BOTH IN-HOUSE AND THROUGH A LEADING, NATIONALLY RECOGNIZED FIRM



PEPM PRICING OPTION AVAILABLE



CONNEX CARE NAVIGATION

